# Furniture Protection Plan

## $F\,I\,V\,E\ Y\,E\,A\,R\,S\$ of Protection From Common Household Damage



### *Certified* IN-HOME TECHNICIAN SERVICES

Should your new furniture become damaged as described under the Platinum Ultra-Premium plan, if required, we will send a certified professional technician to repair or correct the damage. Our technicians are qualified to perform a wide range of services and can often repair damage 75% of the time. We work around your schedule and visit your home when it is convenient for you.

### Casy Access TO OUR TRAINED AGENTS

We believe our job is to ensure you receive the service you deserve when it is convenient for you. Our agents are highly trained and available to answer your questions, provide advice, or help resolve claims you have under our furniture protection plan. Reach us toll free at 800-732-5856. You're not just a customer, you're our client, and our job is to answer your questions and solve your problems quickly, efficiently, and in a friendly, helpful manner.

### WE HAVE *Registered* YOUR PLAN FOR YOU

We have already registered your plan and taken steps to ensure if you need us our agents have all the information required to provide fast, friendly service. When you call in with a claim, simply provide us your name, phone or contract number and we will locate your records, and take steps to resolve your claim promptly.

### PLATINUM ULTRA-PREMIUM PLAN

### 5 Years of Reliable Protections

| Against Damage From*  | Leather**<br>& Vinyl | Fabric &<br>Microfiber     | Wood<br>& Hard<br>Surface  |
|---|----------------------|----------------------------|----------------------------|
| Most Stains Including:<br>Food Stains<br>Beverage Stains<br>Human Body Fluids<br>Pet Body Fluids<br>Grass & Mud<br>Cosmetics<br>Nail Polish |                      | /<br>/<br>/<br>/<br>/<br>/ | J<br>J<br>J<br>J<br>J<br>J |
| Ink, Markers, & Crayons   | 1                    | 1                          | 1                          |
| <b>Dye Transfer Including:</b><br>Newspaper<br>Blue Jeans   | √<br>√               | 1<br>1                     | 1<br>1                     |
| Rips, Tears, & Punctures Including:<br>Knives<br>Tools<br>Household Items<br>(excludes seam separation)                                     | \<br>\<br>\          | /<br>/<br>/                |                            |
| Burns & Singe Marks   | 1                    | 1                          | √                          |
| Cracking & Peeling of Top Grain Leather   | 1                    |                            |                            |
| Failure of Integral Electrical Components:<br>Motors & Power Units<br>Switches<br>Control Devices   | J<br>J<br>J          | 1<br>1<br>1                |                            |
| Breaking of Mechanisms  | 1                    | 1                          |                            |
| Scratches, Dents, & Chips Penetrating Finish  |                      |                            | 1                          |
| Lifting of Veneer   |                      |                            | 1                          |
| Warping   |                      |                            | 1                          |
| Mirror Chipping, Breakage, & Loss of Silvering  |                      |                            | 1                          |
| *Subject to contract terms & conditions   |                      |                            |                            |
| **Excludes Nubuck   |                      |                            |                            |

# BENEFITS YOU CAN USE & COVERAGE YOU CAN TRUST

#### Upholstered Fabric & Leather Furniture

- ✓ Most stains including food, beverage, pet/human urine, ink, grass, mud & more
- ✓ Rips, tears, burns & punctures
- ✓ Failure of electric motors
- ✓ Breakage of mechanisms
- ✓ Cracking & peeling of top grain leather

#### Dining Rooms, Bedrooms, Tables & Dinettes

- ✓ Most stains such as water, ink & liquids
- ✓ Scratches, dents, chips or gouges
- ✓ Warping, checking, bubbling, or peeling
- ✓ Lifting of veneers
- ✓ Loss of silvering on mirrors

#### Service You Can Count On

- $\checkmark$  Agents are standing by to assist you
- ✓ Reach us by phone at (800) 732-5856
- ✓ No deductibles
- ✓ Serviced by certified technicians
- ✓ Helpful advice on caring for your furniture

# Call us Toll-Free 800-732-5856

Coverage subject to terms and conditions of applicable "Furniture Protection Plan Terms & Conditions".